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## Message from the Chairman and the President

First of all, we would like to express our deepest appreciation for your support of our business operations.

Following the full liberalization of the retail electricity market, the full liberalization of the retail gas market took place this April; this has pulled the energy business into a vortex of change. In addition, what we call “the 4th industrial revolution,” which is driven by IoT, AI and other cutting-edge technologies, is changing our economic and social structures drastically.

The company is standing at a historic turning point right now and is making a fresh start. With a strong will to achieve reform in a unified effort across the group, we are working to develop a new business model and to enhance our business foundation to support that model.

We will fulfill our unwavering mission of providing eco-friendly and high-quality energy in a safe, reasonable and stable form, and will create new value at the same time as we enter a new age. By achieving this, we will continuously take on challenges with an aim to become a “total energy service corporate group that is one step ahead.”

We will also fulfill our corporate philosophy of providing energy that is indispensable for people’s lives and contribute to the development of society, so we can preserve the trust and meet the expectations of our customers and stakeholders. We ask for your continued support and patronage.

July 2017



*Akihisa Mizuno*

**Akihisa Mizuno**  
Chairman of the Board of Directors

*Satoru Katsuno*

**Satoru Katsuno**  
President & Director

# Contents / Editorial Policy

## Editorial Policy

This annual report provides comprehensive coverage of both financial and non-financial information to inform all stakeholders of the entire range of the Chubu Electric Power Group's business activities.

This 2017 edition has been edited to reflect the opinions that we have received from a great many of our stakeholders through reader questionnaire surveys, opinion exchange with experts and employees, and other opportunities where we have received feedback.

This particular year, we have clearly explained our value creation process and, based on that, enhanced the storyline of the entire booklet's content. Through these improvements, we aim to create a report that conveys attractive features of the company and its growth on a mid-to-long term basis.

Firstly, the "Chubu Electric Power's Value Creation" section introduces the whole picture of the value creation the group is working on. In the "Messages from Management" section, our president and senior executives talk about strategies and measures for value creation.

The "Realizing the Creation of Value" section explains the overall picture of value-creating business activities performed by the three in-house companies (Power Generation, Power Network, and Customer Service & Sales), JERA Co., Inc. and the group companies all together. The "Foundation for Creating Value" section describes our CSR activities from the viewpoint of ESG\*, in which investors are highly interested due to its role of supporting and evolving value creation.

\* Abbreviation for Environment, Social and Governance

Additionally, we improved design and layout of this booklet as part of our continuous effort to make it more readable.

## Date of publication

August 2017  
(Next report: scheduled for August 2018; previous report: August 2016)

## Organizations covered by the scope of the report

Chubu Electric Power Co., Inc. and associated companies

## Reporting period covered

Fiscal year 2016 (April 2016 through March 2017)  
This report also includes information regarding some important events and activities that occurred outside the above period.

## <Guidelines used as references>

GRI, Sustainability Reporting Guidelines (Version 4)  
Ministry of the Environment, Environmental Reporting Guidelines (2012 Version)  
ISO 26000  
IIRC, International Integrated Reporting Framework

## About the Forecasts

The future plans and forecasts described in this document are based on information the company possesses at the present time and involve potential risks and uncertainty. Therefore, actual performance or business developments in the future may differ from those described.

Examples of potential risks or uncertainty include changes in the economic or competitive circumstances affecting a business sector, fluctuations in fuel prices, or modifications of laws or regulations.

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